

msi

Redemption Instruction

MSI

NEXT-LEVEL AI PC





Register Your Product

NEXT-LEVEL AI PC

Register/Login to MSI Member Center

<https://account.msi.com/login>

msi

account.msi.com/en/login

Get ☆ New

msi

StoreProductsAloT SolutionsWhat's NewCommunityMSI for BusinessService

Welcome to MSI Member Center

Not a MSI Member Yet?

Become MSI member to follow latest promotions and support updates.

Create an account >

Membership Benefits

✓ Warranty Registration

✓ Exclusive updates on promotions and events

✓ Quicker service and product support


✓ View your current registered MSI products


Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

Join Now >

MyMSI

MyMSI gives you front-row access to all things MSI. From App-Only content, quests, and rewards to requesting product support – you can do it all from here!





Download on the App Store

GET IT ON Google Play

Sign in MSI Account

Please enter your registered account to sign in MSI member center!

17 + 7 =

Reformat

Calculate to get the answer


Sign in >


Forgot your password?


Resend Verification Email


Unsubscribe

OR SIGN IN WITH









Register your MSI product

msi

account.msi.com/en/members/accountOverview

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Account Overview

MY PROFILE

Account >

50 % complete

- ✓ Create an account
- ✓ Email Verified
- + Complete Profile
- + Binding Social Account

BALANCE


My Rewards >

Tier / **BRONZE**

Points / **102**

MY PRODUCTS

More >

Category	Product Name/Serial Number	Purchase Date	
	MEG Z790 ACE MAX		View More

[Register New Product](#)

Register your MSI product



account.msi.com/en/products/registration/step1



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Step 1



Step 2



Step 3



Step 4

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



account.msi.com/en/products/registration/step2

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Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

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How to Identify Product Serial Number ?

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account.msi.com/en/products/registration/step2

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Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "I".

Register

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How to Identify Product Serial Number ?

MSI® HOW-TO find serial number (SN) and check code (CHK)

Ver más ta... Compartir

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HOW TO

Find Serial Number?

Laptop

All-in-One PC

Desktop

Monitor

Motherboard

Graphics Card

PC Case

Gaming Gear

Gaming Chair

Liquid Cooling

Power Supply

Storage

Networking

How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Motherboard



Fill in the Product Registration form

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Account

My Profile

Login Management

Change Password

Subscribe

Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type*

Multiboard

Product Name*

8890 Z790 CARBON DARK WIFI

Model*

871 F028-126

Serial Number*

681

CRC*

Please find the Serial Number sticker on the product and input the 3-digit O/E code as shown below. The example shown below is an example on where the O/E code could be found.

Region / Location*

Taiwan

Store Name*

Best

Purchase Date*

Where did you purchase the product?

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice / Receipt Upload*

上傳發票 / 收據

Please attach the image to a width no greater than 1000px (.jpg, .png)
The invoice should include the model name, invoice date, and invoice number.

Capcha*

22 + 4 = 3

Refers to:

Calculate to get the answer

Next

Complete your product registration

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Product Registration



Step 1



Step 2



Step 3



Step 4

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes

No

The MSI logo is displayed in a white, italicized, sans-serif font. It is positioned on the left side of the image, to the left of a vertical white line that separates it from the main title.

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Participate Promotion

NEXT-LEVEL AI PC

Promotions

All registration and redemption can only be initiated after **fourteen (14) days** from Your purchase date

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The screenshot shows the MSI account promotions page. The browser address bar displays 'account.msi.com/en/promotions'. The top navigation bar includes the MSI logo and links for Store, Products, AIoT Solutions, What's New, Community, MSI for Business, and Service. On the left, a sidebar menu contains links for Account Overview, Product (with sub-links for My Products, Product Registration, and Activate MSI Care Plus), Membership (with sub-links for Reward Program, SHOUT OUT, and Promotions), and Support (with a sub-link for Web Ticket). The 'Promotions' link is highlighted with a red box. The main content area is titled 'Promotions' and features two tabs: 'All Promotions' (selected) and 'Redeem History'. Below the tabs, a promotion card is displayed with a placeholder for a 'Promotion image', the 'Promotion name', 'Promotion period', and 'Promotion model'. At the bottom of the card, a 'REDEEM >' button is highlighted with a red box.

account.msi.com/en/promotions

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Promotions

All Promotions Redeem History

Promotion image

Promotion name

Promotion period

Promotion model

REDEEM >

My Products



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My Products

Category	Product Name / Serial Number	Purchase Date	
	MEG Z790 ACE MAX 601-7D86-03082311000914	2023-12-25	View More

Register New Product

Eligible Promotion

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account.msi.com/en/products/promotion/601-7D86-03082311000914


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My Products

Detail Reupload Service **Eligible Promotion**

Promotion image

Promotion name

 Promotion period

 Promotion model

REDEEM >

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Promotion Redeem

Promotion
image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

[Eligible Products](#)[Eligible Locations](#)[Redeem Page](#)[Terms and Conditions](#)[Redeem Guide](#)

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
			MEG Z790 ACE MAX	



MEG Z790 ACE MAX



Extra Information

How did you hear about this promotion?

- ☐ MSI official website
- ☐ MSI Member Center
- ☐ Social media (Facebook, Twitter, Instagram, etc.)
- ☐ Email newsletter
- ☐ Recommendation from media/ influencer
- ☐ Community Forum
- ☐ Online store website
- ☐ Internet Advertisement
- ☐ Internet search
- ☐ Magazine or Newspaper
- ☐ Promotional flyer
- ☐ Offline store
- ☐ Recommendation from friends or colleagues
- ☐ Recommendation from store staff
- ☐ Other _____

[Next](#)

Upload

Proof of purchase [Upload instructions](#)

[選擇檔案](#)

未選擇任何檔案

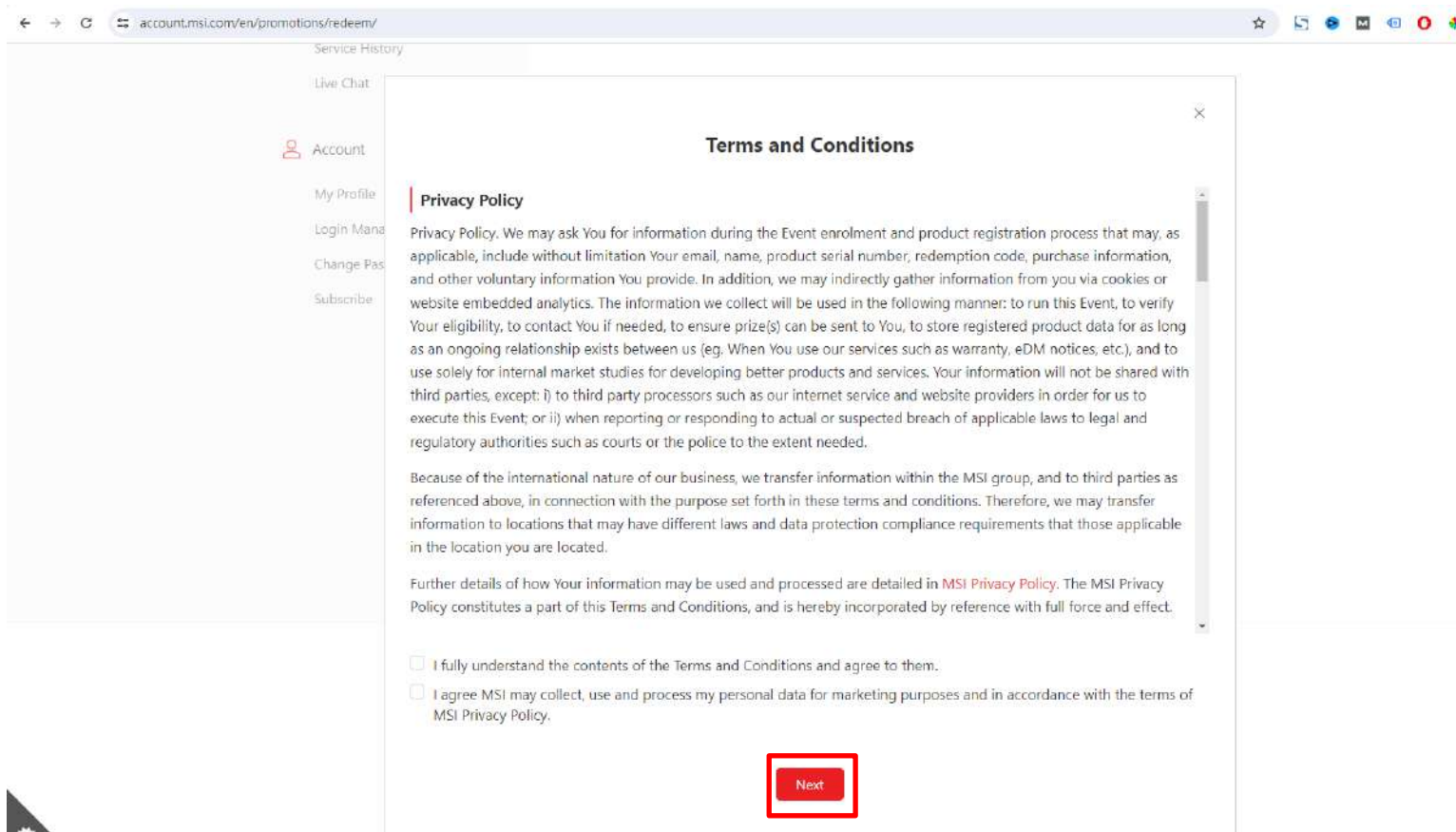
Product Barcode [Upload instructions](#)

[選擇檔案](#)

未選擇任何檔案

[Submit](#)

Agree Terms and Conditions



The screenshot shows a web browser window with the URL `account.msi.com/en/promotions/redeem/`. On the left is a sidebar menu with links: Service History, Live Chat, Account (selected), My Profile, Login Mana, Change Pas, and Subscribe. A modal titled "Terms and Conditions" is open, displaying the "Privacy Policy" section. The policy text describes data collection for an event, including email, name, and product details, and mentions the use of cookies and analytics. It also states that information is shared with third-party processors and may be used for market studies. At the bottom of the modal, there are two checkboxes for agreement and a red "Next" button.

Service History

Live Chat

Account

My Profile

Login Mana

Change Pas

Subscribe

Terms and Conditions

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

☐ I fully understand the contents of the Terms and Conditions and agree to them.

☐ I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

Next

Promotion Redeem Confirmation

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Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

Serial number must be taken from the product itself;
photo of the colourbox will not be accepted

Extra information

How did you hear about this promotion?

Captcha

Calculate to get the answer

21 + 8 =

Reformat

Redeem

Cancel

Success

msi

account.msi.com/en/message



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Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 – 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder

[Back to Promotion](#)

[Redeem History](#)



Check redemption status
or
Re-upload requested
documents

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Find the promotion page and check the status

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Login Management

Change Password

Subscribe

Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	63711429c45	MEG Z790 ACE MAX	Redeem qualification under reviewing

Redeem Products


No products eligible for redemption

Register Your Product

Verification may take longer than 14 business days.

If there any missing document, Will receive an email for notification

msi



Promotion
image




Dear Customer,

Thank you for purchasing an MSI product!
Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.
<https://account.msi.com/promotions/redeem/>


Reason : *Missing document*

Thanks for your understanding.
MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creators and AIoT solutions. Backed by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IoT's, robotic appliances, and vehicle entertainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>



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Re-upload the missing document

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msi

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Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

[Eligible Products](#) [Eligible Locations](#) [Redeem Page](#) [Terms and Conditions](#) [Redeem Guide](#)

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please help to attach the invoice. Redeem Again

Redeem Products

No products eligible for redemption
[Register Your Product](#)

Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success email notification

msi

msi

Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Redeem for *Promotion name* has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,

MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Boasted by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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Success status

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Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity Invoice date :

Redeem Limit :

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code

Redeem Products

No products eligible for redemption.

Register Your Product



How to Activate Steam Code?

NEXT-LEVEL AI PC

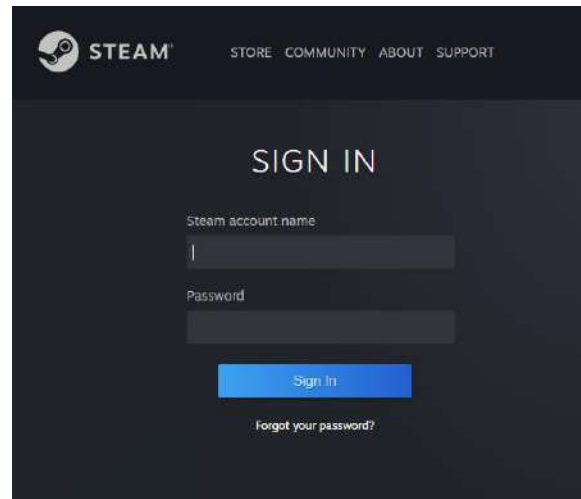
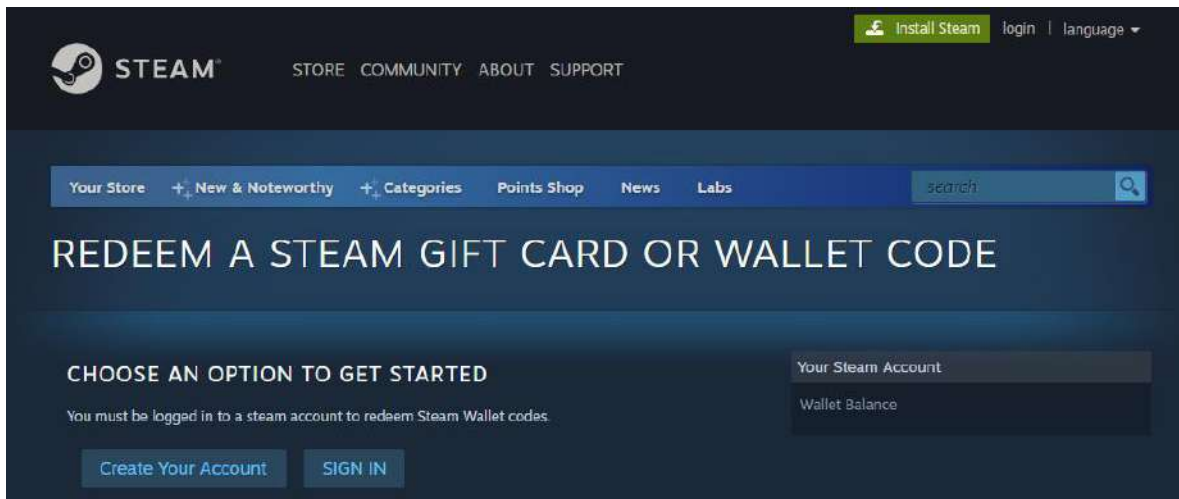
Where you activate/redeem a wallet code in steam

msi

STEP 1:

<https://store.steampowered.com/account/redeemwalletcode>

STEP 2: SIGN IN



Where you activate/redeem a wallet code in steam

msi

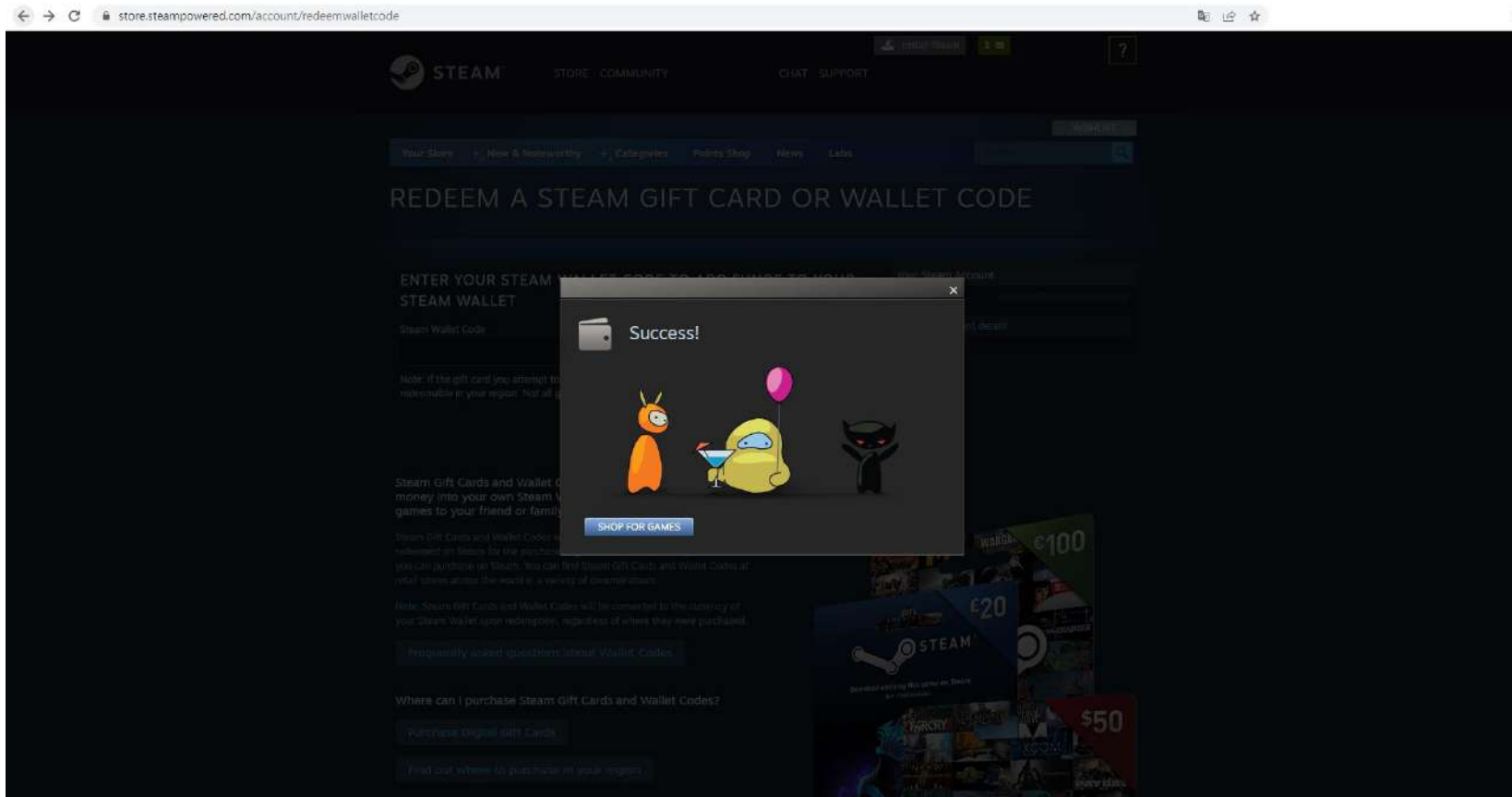
STEP 3: add your steam wallet code

If you received more than one code, please add in separate



Success

msi



Error Message

Keys look like the following: AAAAAA-BBBBBB-CCCCC

***Steam wallet code contains 15 characters





FAQs

NEXT-LEVEL AI PC

Why there is no any relative promotion appears in my member center account?
<ol style="list-style-type: none">1. All registration and redemption can only be initiated after fourteen (14) days from Your purchase date2. Check if your product is eligible model3. Check if your invoice is in eligible period4. Make sure the country you live is in the eligible country for the promotion
What should I do if I received an email inform me that my claim was incomplete?
<p>Please make sure that you had provide:</p> <ol style="list-style-type: none">1. Invoice/purchase proof which include purchase date, purchase store, and purchase model2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
<p>All applications might take up:</p> <p>*Digital code - 7~14 working days to be verified.</p>
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.

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Official Partner

AMG
MOTORSPORT

