

msi

Redemption Instruction

MSI

NEXT-LEVEL AI PC



msi

Register Your Product

NEXT-LEVEL AI PC

Register/Login to MSI Member Center



<https://account.msi.com/login>

The screenshot shows the MSI Member Center login page. At the top, there is a navigation bar with the MSI logo and links for Store, Products, AIoT Solutions, What's New, Community, MSI for Business, and Service. Below the navigation bar, the main heading reads "Welcome to MSI Member Center".

On the left side, there are three sections:

- Not a MSI Member Yet?**: A section encouraging users to become members to follow promotions and support updates. It includes a "Create an account" button.
- Membership Benefits**: A list of benefits including Warranty Registration, Exclusive updates on promotions and events, Quicker service and product support, and View your current registered MSI products.
- Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!**: A section with a "Join Now" link.
- MyMSI**: A section explaining that MyMSI provides front-row access to all things MSI, including App-Only content, quests, and rewards for requesting product support.

At the bottom left, there are icons for the MSI app on the App Store and Google Play, along with a QR code.

On the right side, there is a "Sign in MSI Account" section. It prompts users to enter their registered account to sign in. It features two input fields for email and password, a "Reformat" button, and a "Calculate to get the answer" button. Below the input fields is a red "Sign in" button. At the bottom of this section, there are links for "Forgot your password?", "Resend Verification Email", and "Unsubscribe".

At the very bottom, there is a section for "OR SIGN IN WITH" followed by social media icons for Facebook, Google, Apple, and Discord.

Register your MSI product



account.msi.com/en/members/accountOverview



Store

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AIoT Solutions

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Account Overview

Account Overview

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My Products

Product Registration

Activate MSI Care Plus

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Promotions

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Web Ticket

MY PROFILE

Account >



- ✔ Create an account
- ✔ Email Verified
- ⊕ Complete Profile
- ⊕ Binding Social Account

BALANCE

My Rewards >

Tier / BRONZE

Points / **102**

MY PRODUCTS

More >

Category	Product Name/Serial Number	Purchase Date	
	MEG Z790 ACE MAX		View More

Register New Product

Register your MSI product

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account.msi.com/en/products/registration/step1

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Product Registration



Step 1



Step 2



Step 3



Step 4

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

^ The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



account.msi.com/en/products/registration/step2



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Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number*

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "I".

Register

How to Identify Product Serial Number ?

How to Identify Product Serial Number ?

The screenshot shows the MSI Product Registration page. The browser address bar displays `account.msi.com/en/products/registration/step2`. The navigation menu includes **msi**, Store, Products, AIoT Solutions, What's New, Community, MSI for Business, and Service. A left sidebar contains links for Account Overview, Product (My Products, Product Registration, Activate MSI Care Plus), Membership (Reward Program, SHOUT OUT, Promotions), and Support (Web Ticket). The main content area is titled "Product Registration" and features a progress bar with four steps: Step 1 (completed), Step 2 (current), Step 3, and Step 4. Below the progress bar is a "Serial Number*" input field. A red box highlights a dropdown menu option labeled "How to Identify Product Serial Number?". Below the input field is a red "Register" button and a note: "*Please pay attention to the differences between '0' and 'O', '1' and 'I'."

The video thumbnail features the MSI logo at the top, followed by the text "MSI@ HOW-TO find serial number (SN) and check code (CHK)". In the top right corner, there are icons for "Ver más ta..." and "Compartir". The central text reads "HOW TO Find Serial Number?" with a red play button icon overlaid on the "HOW TO" text.

- Laptop
- All-in-One PC
- Desktop
- Monitor
- Motherboard
- Graphics Card
- PC Case
- Gaming Gear
- Gaming Chair
- Liquid Cooling
- Power Supply
- Storage
- Networking

How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Motherboard



Fill in the Product Registration form

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Reward Program
SIGN OUT
Preworkshop
Support
Web Ticket
Ticket History
Apply for Service
Service History
Live Chat
Account
My Profile
Login Management
Change Password
Subscribe

Product Registration

Step 1 Step 2 Step 3 Step 4

Product Type*
Motherboard

Product Name*
B850 Z790 CARBON BLACK WIFI

Model*
B71-Z08-126

Serial Number*
681

CRC*

Please find the Serial Number sticker on the product and input the 3 digit QR code as shown below (The image shown below is an example or refers the QR code could be found)

Region / Location*
Taiwan

Store Name*
Daxos

Purchase Date*

Where did you purchase the product?
 Retail store Online retailer Reseller

Invoice / Receipt Upload*
選擇檔案 或 拖曳檔案到此處

Please upload the image to a width no greater than 1000px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Capcha*
22 + 4 = 26
Please enter the answer

Next

Complete your product registration

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account.msi.com/en/products/registration/step4

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Web Ticket

Product Registration



Step 1



Step 2



Step 3



Step 4

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes

No

The MSI logo is displayed in a white, italicized, sans-serif font. It is positioned on the left side of the image, within a white rectangular frame that is part of a larger digital tunnel graphic.

msi

The text 'Participate Promotion' is centered within a white rectangular frame. The frame is part of a digital tunnel graphic that recedes into the distance, creating a sense of depth. The text is in a clean, white, sans-serif font.

Participate Promotion

NEXT-LEVEL AI PC

Promotions

All registration and redemption can only be initiated after **fourteen (14) days** from Your purchase date



The screenshot shows the MSI account promotions page. The browser address bar displays 'account.msi.com/en/promotions'. The navigation menu includes 'Store', 'Products', 'AIoT Solutions', 'What's New', 'Community', 'MSI for Business', and 'Service'. The left sidebar contains a user profile icon and menu items: 'Account Overview', 'Product' (with sub-items 'My Products', 'Product Registration', 'Activate MSI Care Plus'), 'Membership' (with sub-items 'Reward Program', 'SHOUT OUT', and 'Promotions' which is highlighted with a red box), and 'Support' (with sub-item 'Web Ticket'). The main content area is titled 'Promotions' and has two tabs: 'All Promotions' (active) and 'Redeem History'. A promotion card is displayed with a placeholder for the 'Promotion image', the 'Promotion name', 'Promotion period', and 'Promotion model'. At the bottom of the card, a 'REDEEM >' button is highlighted with a red box.

My Products



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My Products

Category	Product Name / Serial Number	Purchase Date	
	MEG Z790 ACE MAX 601-7D86-03082311000914	2023-12-25	View More

Register New Product

Eligible Promotion



account.msi.com/en/products/promotion/601-7D86-03082311000914



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My Products

Detail

Reupload

Service

Eligible Promotion

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Promotion
image

Promotion
name

Promotion period

Promotion model

REDEEM >



Promotion Redeem



Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

Redeem Page

Terms and Conditions

Redeem Guide

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
<input type="radio"/>			MEG Z790 ACE MAX	<input type="button" value="Upload"/>

Extra Information

How did you hear about this promotion?

- MSI official website
- MSI Member Center
- Social media (Facebook, Twitter, Instagram, etc.)
- Email newsletter
- Recommendation from media/influencer
- Community Forum
- Online store website
- Internet Advertisement
- Internet search
- Magazine or Newspaper
- Promotional flyer
- Offline store
- Recommendation from friends or colleagues
- Recommendation from store staff
- Other _____



Upload

Proof of purchase [Upload instructions](#) 未選擇任何檔案Product Barcode [Upload instructions](#) 未選擇任何檔案

Agree Terms and Conditions

The screenshot shows a web browser window with the URL `account.msi.com/en/promotions/redeem/`. On the left is a navigation sidebar with links for Service History, Live Chat, Account, My Profile, Login Mana, Change Pas, and Subscribe. A modal window titled "Terms and Conditions" is open, displaying the following text:

Terms and Conditions

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

I fully understand the contents of the Terms and Conditions and agree to them.

I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

Next



Promotion Redeem Confirmation



Store Products AIO Solutions What's New Community MSI for Business Service



- Account Overview
- Product
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 - Activate MSI Care Plus

- Membership
 - Reward Program
 - SHOUT OUT
 - Promotions

- Support
 - Web Ticket
 - Ticket History
 - Apply for Service
 - Service History
 - Live Chat

- Account
 - My Profile
 - Login Management
 - Change Password
 - Subscribe

Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

*Serial number must be taken from the product itself;
photo of the colourbox will not be accepted*

Extra information

How did you hear about this promotion?

Captcha

Calculate to get the answer

~~21 + 8 =~~

Reformat





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Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 – 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder

[Back to Promotion](#)

[Redeem History](#)

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Check redemption status
or
Re-upload requested
documents

NEXT-LEVEL AI PC

Find the promotion page and check the status



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- SHOUT OUT
- Promotions

Support

- Web Ticker
- Ticket History
- Apply for Service
- Service History
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

Promotion Redeem

Promotion name

Promotion Period :

Activity Invoice date :

Redeem Limit :

Promotion image

Eligible Products Eligible Locations Redeem Page Terms and Conditions Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem qualification under reviewing

Redeem Products

No products eligible for redemption

Register Your Product

Verification may take longer than 14 business days.

If there any missing document, Will receive an email for notification

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msi

Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!
Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.
<https://account.msi.com/promotions/redeem/>

Reason : *Missing document*

Thanks for your understanding.
MSI customer service team

ABOUT MSI

MSI is a world leader in gaming, content creation and fleet solutions. Backed by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, PCs, robotic appliances, and vehicle entertainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>

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Re-upload the missing document

Promotion Redeem

Promotion name

Promotion image

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products Eligible Locations Redeem Page Terms and Conditions Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please help to attach the invoice. Redeem Again

Redeem Products

No products eligible for redemption

Register Your Product

Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success email notification

msi

msi

Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Redeem for *Promotion name* has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,

MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Boasted by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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Success status

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Promotion Redeem



Promotion image

Promotion name

- Promotion Period :
- Activity invoice date :
- Redeem Limit :

[Eligible Products](#) [Eligible Locations](#) [Redeem Page](#) [Terms and Conditions](#) [Redeem Guide](#)

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code

Redeem Products

No products eligible for redemption

[Register Your Product](#)

msi

How to Activate Steam Code?

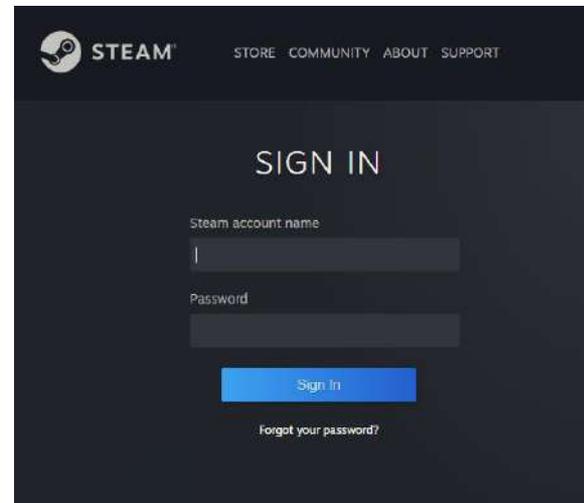
NEXT-LEVEL AI PC

Where you activate/redeem a wallet code in steam

STEP 1:

<https://store.steampowered.com/account/redeemwalletcode>

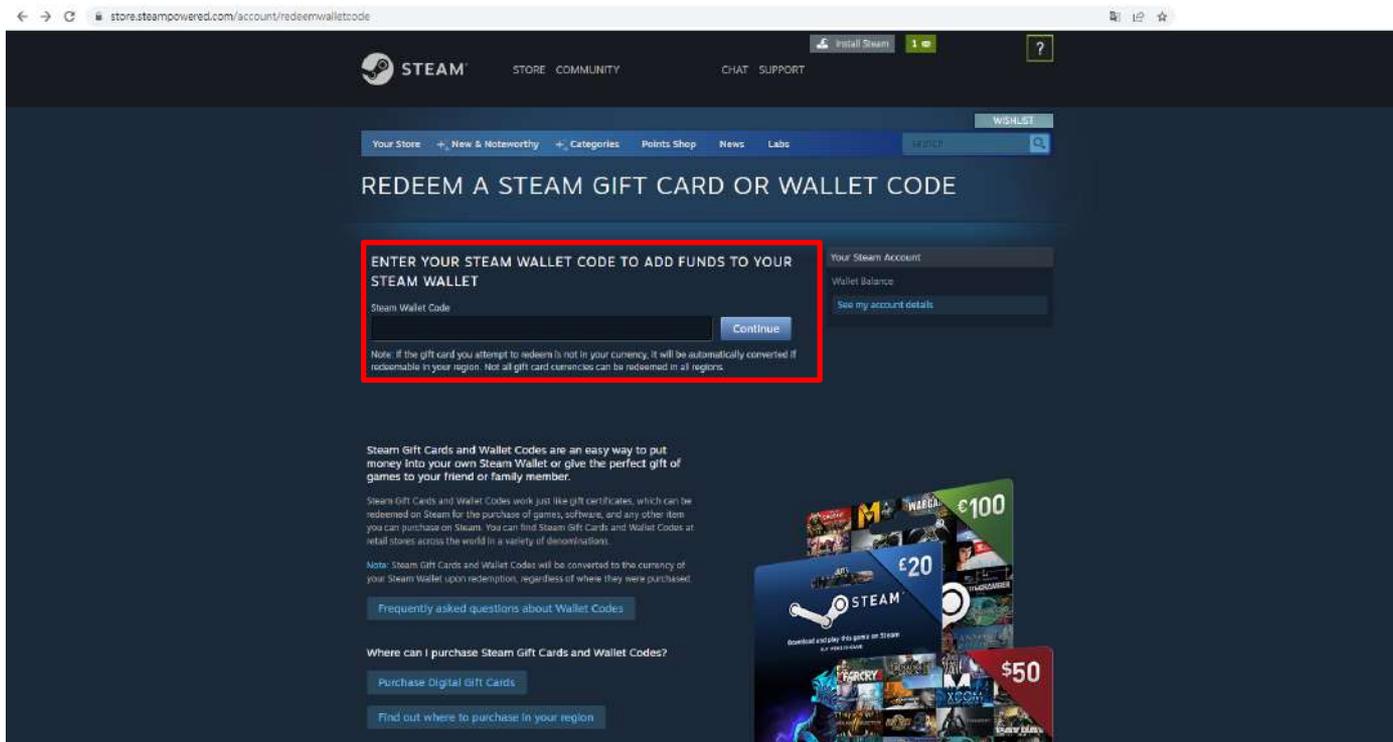
STEP 2: SIGN IN



Where you activate/redeem a wallet code in steam

STEP 3: add your steam wallet code

If you received more than one code, please add in separate



Success

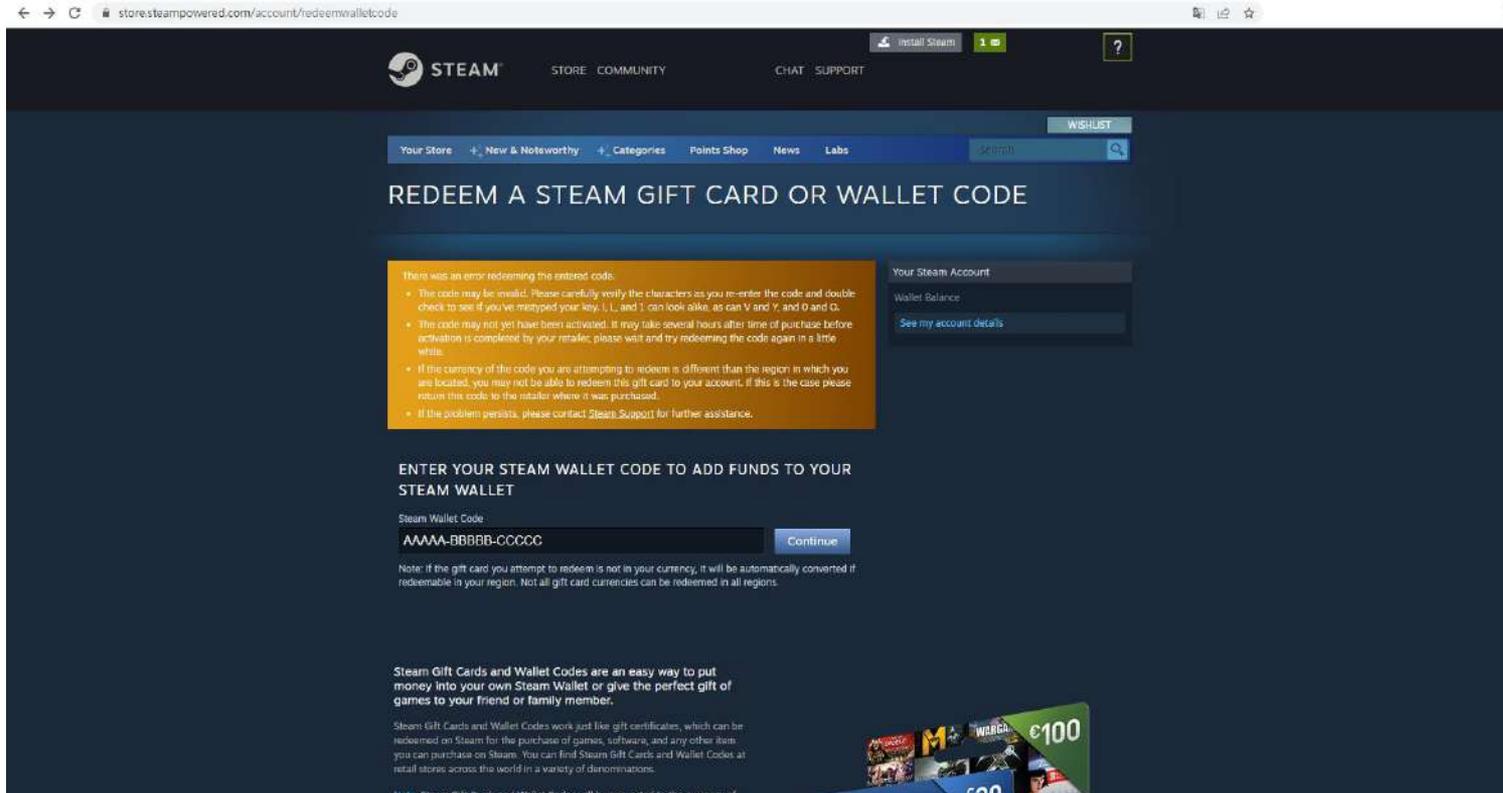
msi

The screenshot shows the Steam website interface. At the top, the navigation bar includes the Steam logo, 'STORE', 'COMMUNITY', 'CHAT', and 'SUPPORT'. Below this is a secondary navigation bar with 'Your Store', 'How & Redeem My', 'Categories', 'Friends Shop', 'News', and 'Labs'. The main heading reads 'REDEEM A STEAM GIFT CARD OR WALLET CODE'. A form titled 'ENTER YOUR STEAM WALLET CODE' is visible, with a 'STEAM WALLET CODE' input field. A modal window is centered on the screen, displaying a 'Success!' message with a wallet icon, three cartoon characters (an orange one, a yellow one holding a martini glass and a pink balloon, and a black one), and a 'SHOP FOR GAMES' button. The background of the page shows a grid of Steam gift cards with values like €100, €20, and \$50.

Error Message

Keys look like the following: AAAAA-BBBBBB-CCCCCC

***Steam wallet code contains 15 characters





msi

FAQs

NEXT-LEVEL AI PC

Why there is no any relative promotion appears in my member center account?
<ol style="list-style-type: none">1. All registration and redemption can only be initiated after fourteen (14) days from Your purchase date2. Check if your product is eligible model3. Check if your invoice is in eligible period4. Make sure the country you live is in the eligible country for the promotion
What should I do if I received an email inform me that my claim was incomplete?
Please make sure that you had provide: <ol style="list-style-type: none">1. Invoice/purchase proof which include purchase date, purchase store, and purchase model2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
All applications might take up: *Digital code - 7~14 working days to be verified.
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.

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Official Partner

AMG
MOTORSPORT



PCR
POST-CONSUMER RECYCLED

